

THE LEAD PROGRAM

The LEAD program is a three-year initiative to improve the quality of healthcare for multicultural populations in California public hospitals. Racially and ethnically diverse populations in California receive their care predominantly in public healthcare settings. Supporting the ability of these institutions to provide quality care offers the promise of reducing and eventually eliminating disparities in healthcare.

The LEADing Organizational Change, or LEAD program, has identified cultural and linguistic competence as an important strategy for reducing health disparities. Its four components are designed to promote culturally competent healthcare: **L**eadership, **E**ducation, **A**ccountability and **D**issemination.

LEAD was developed by the Center for the Health Professions, in partnership with the [California Safety Net Institute \(SNI\)](#), the education and research affiliate of the [California Association of Public Hospitals and Health Systems \(CAPH\)](#).

The goal of the LEAD program is to help CAPH member institutions implement new strategies for improving culturally competent health services. The Advisory Committee for the program is comprised of a national group of experts in healthcare delivery, organizational development and community advocacy.

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